



streamworks

Workload Automation

Cross-application Workload Automation in a multi-client environment

The consolidation of decentralized IT units, along the establishment of a Corporate IT, presents new challenges. Especially in a strong batch heavy IT production, the topic Workload Automation is affected.

We need a partner with proven experience for an issue as important as Workload Automation. That is why we chose Arvato Systems.

Thomas Bertschin

Baloise Group, Development Services Corporate IT

Background Situation

With a corporate IT established from the start, the consolidation of decentralized IT units at a European insurance group presented this IT with new tasks and challenges. Workload Automation also becomes relevant with this type of IT production, which is extremely batch-heavy. At the beginning of 2010, Baloise's new corporate IT was facing the challenge of having to carry out their batch processing in the future for several independent clients. Individual national offices were to be provided with separate automation services. New applications and platforms needed to be integrated into the existing landscape. The ability to automate many old and new applications and client capability were essential criteria when selecting new, up-to-date workload automation software. The applications at Baloise range from those developed in-house in PL1 and C on the mainframe and Java on Linux to standard software such as SAP and industry solutions from msg systems AG or Avaloq.



The Customer

- The Baloise Group, with headquarters in Basel, Switzerland, is a European insurance and pension solutions provider. Baloise acts as a specialized provider of financial services in Switzerland, combining insurance and banking. Operating through their competence centers in Luxembourg and Liechtenstein, Baloise provides private customers with pension products across all of Europe. The Baloise Group employs around 8,000 people.

Industry

- Insurance

Key-Facts

- IT environment: Windows, Linux, Unix, z/OSs, SAP, Avaloq, COR.FJA Insurance Suite, PAKT, Java, Oracle, ETL
- Volume: 250,000 batch jobs per month on 100 servers, of which around 50 are productive, and the rest integration and test

Services

- Software licenses
- Support for „streamworks“
- Consulting: Migration support and batch optimization





Baloise needed to include additional existing interfaces and interfaces to be newly created for central monitoring, software change management on z/OS, and the central repository and information system.

Vision

Arvato Systems, Baloise's long-standing partner and supplier, was its first choice for handling Workload Automation needs. „Streamworks“, was quickly identified as the right solution for the new requirements. It is the latest, most modern solution for Workload Automation on the market and is highly adaptable, offering Baloise security in terms of current and future needs. „Streamworks“ was able to demonstrate optimal flexibility right from the integration into Baloise's system landscape with a new interface for the central operations tool ZIS from Leutek GmbH and an import function for JCL from the software changemanagement under CA Endeavor.

Customer Benefits

The batch specialists at Baloise now use „streamworks“ client capability for dividing their landscapes and they can access a centralized overview of all clients within a single view with one login, for which a sophisticated authorization concept has been implemented. „Streamworks“ is applied to standard IT operating processes such as the creation of Oracle database backups, in addition to controlling standard insurance IT core processes on many different platforms and applications.

The flexibility of the Workload Automation solution „streamworks“ enabled the integration of all interfaces within our complex IT landscape. We now have control over all processes at a single glance.

Thomas Bertschin

Baloise Group, Development Services Corporate IT

Case Overview

Task

- Several independent clients
- Integration of new applications and platforms into the existing scheduling landscape
- New interfaces for central monitoring,
- software change management on z/OS, and central repository of the msg systems AG and Avaloq

Technology

- „streamworks“ Workload Automation

Result

- Flexibility in the integration into Baloise's system landscape
- Time and cost savings thanks to high degree of automation Client capability
- Centralized overview of all clients within a single view
- Sophisticated authorization concept

You have questions, need information or a contact?
Get in touch with us.

Arvato Systems | **Dr. Jens Weitkamp** | Product Manager
An der Autobahn 200 | 33333 Gütersloh | Germany
Phone: +49 5241 80-7 11 44 | E-Mail: streamworks@arvato-systems.de
www.it.arvato.com/streamworks

As global next generation IT systems integrator Arvato Systems focuses on „Digital Transformation Solutions“. We use the technology talent and expertise of over 3,000 people at more than 25 sites throughout the world. Being a part of the Arvato network and belonging to Bertelsmann, we have the unique capability to create entire value chains. Arvato Systems offers an exceptional combination of international IT engineering excellence, the open mindset of a global player, and the dedication of employees. We also ensure that all our customer relationships are as personally rewarding and long-lasting as they are successful.